## INNOVATIVE THERAPY GROUP TYLER SPEECH IMPROVEMENT SERVICES

401 E. Front, Suite 123 Tyler, TX 75702

Office: 903-531-2581

Fax: 93-5312451

innovativetherapygroup@gmail.com

## **Child Information Packet**

| Today Date:   | Type of Therapy                     |               |
|---|-------------------------------------|---------------|
| Dear:   |                                     |               |
| Thank you for choosing Innovative Therapy Gon<br>child information packet, our office policy, dis<br>and protected health Information (PHI) packe | closure, privacy practices, patient |               |
| The notice of privacy practices protect keep for your records.  | ed health Information (PHI)         | is for you to |
| Please complete, sign and bring them with you   | u <b>on</b> tim                     | e:            |
| Your therapist is   |                                     |               |
| We are located in the Fountain Square Buildin of Broadway. I look forward to meeting you a  |                                     |               |

**Confidentiality Statement** The documents accompanying this telecopy transmission contains confidential information that is legally privileged. This information is intended only for the use of the individual name above. If you are not your intended recipient, you are hereby notified than any disclosure, copying, distribution, or action taken in the reliance on the contents of these documents is strictly prohibited. If you have received this telecopy in error, please notify the sender immediately to arrange for the return of these documents.

# S.C Krause & Associates, LLC INNOVATIVE THERAPY GROUP TYLER SPEECH IMPROVEMENT SERVICES

401 E. Front, Suite 123 Tyler, TX 75702

Fax: 903-531-2451 Tel: 903-531-2581 innovativetherapygroup@gmail.com

#### Parent/Legal Guardian Consent

The information Innovative Therapy Group is asking to use and share is called "Protected Health Information" (PHI) which includes the following: name, address, birthday, phone numbers, email, social security number, health plan information, photos and health status.

It is protected by the **Privacy Rule** of the Health Insurance Portability and Accountability (ACT) HIPPA. In general Innovative Therapy Group cannot share health information for research or treatment for your child without your permission.

| Signature Parent/Guardian | Relationship |
|---------------------------|--------------|
| Child name                | Date         |

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#### Innovative Therapy Group

401 E. Front, Suite 123 Tyler, TX 75702

| Office: 903-531-2581   |              | Fax: 903             | -531-2451                                     | innovativetherapygroup@gmail.com  |
|--|--------------|----------------------|---|---|
| Type of therapy:   |              |                      |   | Today date:   |
| Name of child:   |              |                      |   |   |
| Date of Birth:   |              | Age:                 |   | Male or female  |
| Address of patient:  | <u>-</u>     |                      |   |   |
| Patient lives with:  |              |                      |   |   |
| Email of parent:   |              |                      |   |   |
| Cell:  | Ho           | me:                  |   | Work:   |
| Mother's Name:   |              |                      | Pl  | hone:   |
| Address:   |              |                      |   | ccupation:  |
| Father's Name:   |              |                      | P   | hone:   |
| Address:   |              |                      |   | ccupation:  |
| Guardian's Name:   |              | 1,600                | Pl  | none:   |
| Address:   |              | -                    | Oc  | cupation:   |
|  |              |                      |   | •   |
|  | List all chi | ldren in the fa      | amily from olde                               | est to youngest   |
|  |              |                      |   |   |
| Name   | Age          | Male/                | Grade in                                      | General Health  |
|  |              | female               | school  | _   |
|  |              |                      |   |   |
|  |              |                      |   |   |
|  |              |                      |   |   |
|  | _            |                      |   |   |
| 1  |              |                      |   |   |
|  |              |                      |   |   |
|  |              |                      |   |   |
| Has anyone in the family yes, please explain:                              |              |                      |   | coordination or behavioral issues? If   |
| Misc information about fa  | amily mer    | mber's history       | :   |   |
|  |              | Birth Hist           | tory of Patien                                | <u>t</u>  |
| Weight of child at birth   |              | V                    | Vas the child fu                              | ull term? Yes No  |
| If no, how many weeks ge   | estation_    |                      |   | child hospitalized after birth?   |
| Today weight of child  |              | Where does           | your child fall                               | on the growth charts?   |
| Confidentiality Statement The docu<br>This information is intended only fo | ments accom  | npanying this teleco | py transmission cont<br>above. If you are not | tains confidential information that is legally privileged.  your intended recipient, you are hereby notified than |

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| negative, German measies, other illnesses, dr                                      | e pregnancy (such as toxemia, X-ray treatments, RH rugs or medication, previous miscarriages)? |
|--|--|
| Type of birth: normal induced  | forceps caesarean  |
| length of labor scheduled cae  | esarean premature: how many weeks  |
| Were there any physical deformities or malfor                                      | rmations observed at birth (such as blueness, jaundice,<br>please describe:                    |
|  | ppmental History   |
| When does your child go to bed at night?  Does your child sleep through the night? | How many hours does he or she sleep? Does your child snore?                                    |
| In early childhood, did the child have any feed                                    | ing problems (such as poor control of sucking, food If yes, please describe:                   |
| Give age of developme  | ent for the following behaviors:   |
| Holding head up  | Eating solid foods   |
| Rolling over   | Self feeding   |
| Sitting unsupported  | Feeding with utensil   |
| _rawling   | Self- dressing   |
| Standing alone<br>Walking  | Bladder/ bowel control   |
| Do you feel that the child was late or had difficates No If yes, please explain:   | ulty in the development of these behaviors?  |
| <u>Med</u>   | dical History  |
| las child been hospitalized? If yes, please expla                                  | in and include dates:  |
| las the child had any operation? If yes, when pl                                   | lease explain and include dates:   |
| las the child been diagnosed with a disease? If                                    | yes, please explain:   |
|  |  |

| persistent muscle weakness? Yes                                    | No                  |   |
|--|---------------------|---|
|  | -                   |   |
| Is the child subject to frequent colds                             | , sore throat       | :s? Yes No  |
|  |                     | yes, please explain:                                    |
|  |                     | please explain:   |
|  |                     | fficulty with vision? If yes, please explain:           |
|  |                     | se list them all:                                       |
|  |                     | nd Throat (ENT)   |
| Has the child had tonsils and adenoid                              | ls removed?         | When  |
| Has the child had any ear trouble (suc<br>If yes, please describe: | ch as earache       | es, infection, running ears, evidence of hearing loss)? |
| Has hearing been tested?   | When                | Results   |
| Has the child ever had ear (PE) tubes i                            | inserted? Wh        | hen Still in ear?                                       |
|  | <u>Daily Living</u> | g Information   |
| Current School/ Daycare  |                     | City  |
| arade/Class  | Tead                | cher  |
| Describe performance in school and co                              | oncerns:            |   |
|  | -                   |   |

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regulation (42, CFR part2) prohibits the re-disclosure of the information without the written consent of the person to who it pertains, or as otherwise permitted by such regulations.

| Does the child attend any special classes (such as speech therapy, reading, resource room, special education classroom)? If yes, please describe: |
|---|
| What does the child do well in that setting?  |
| What does the child have trouble doing in that setting?   |
| What are your child strengths?  |
| What are your child weaknesses?   |
| Does the child prefer to play alone? Yes No   |
| Does the child prefer to play with older or younger children?   |
| Briefly describe how your child interacts with other children:  |
| What is your most frequent discipline or behavioral concerns?   |
| What discipline strategies are effective?   |
| Does your child adjust well to change? Yes No If no, please describe:   |
| How does your child calm him/herself?   |
| What are your child's interests?  |

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## Please fill out only if your child will be receiving Speech Therapy

| Is the child's speech understandable to you? Yes                                  | No Friends? Yes No                          |
|---|---|
| Strangers? Yes No Other family  |   |
| List sounds or words that the child has trouble saying:                           |   |
| How does the child compare with siblings in speech de                             | evelopment?                                 |
| Does the child use words in meaningful ways for his/ he                           |   |
| Does your child speak in a complete understandable se words?                      | entence or does your child only speak a few |
| Give examples of sentences the child uses by him/herse                            |   |
| At what age did the child babble?   | Say first words?                            |
| Put two words in a sentence?Us  Does the child seem to understand directions? Yes |   |
| Does the child prefer to use speech or gestures when co                           |   |
| Does anyone else in the family have speech, language, h                           | nearing problems? If yes, please describe:  |
|   |   |

## Please fill out only if your child will be receiving Occupational Therapy

| What are your child present problems and concerns in relations to Occupational therapy?  |
|--|
|  |
|  |
| Does your child need help with self care examples brushing teeth, brushing hair, getting dressed or undressed, feeding? Please describe: |
|  |
|  |
|  |
| Does your child have fine motor concerns? If yes, please describe:   |
|  |
|  |
| ·  |
| Does your child have gross motor concerns? If yes please describe:   |
|  |
|  |
|  |
| Does your child have sensory concerns? If yes, please describe:  |
|  |
|  |
|  |

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## Please fill out only if your child will be receiving Physical Therapy

| What are your child present problems and concerns in relations to physical therapy? |
|---|
|   |
|   |
|   |
|   |
| Does your child walk on his/her toes? Yes No  |
| Does your child have fine motor concerns? If yes, please describe:                  |
|   |
|   |
|   |
| Does your child have gross motor concerns? If yes please describe:                  |
|   |
|   |
|   |
| Does your child have any health limitations? If yes, please describe:               |
|   |
|   |
|   |
|   |
|   |

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## Please fill out only if your child will be receiving Feeding Therapy

| Was your child breast-fed? how long any problems?   |
|---|
| When was your child's first bottle? any problems?   |
| At what age did your child try cereal? any problems?                                      |
| What age was your child weaned to a cup? any problems?                                    |
| What age did your child eat foods that require biting and chewing? any problems?          |
| What foods are easy for your child to eat?  |
| What foods are difficult for your child to eat?   |
| What consistency of food does your child eat? smooth baby food semi-chunky baby food      |
| chunky baby food mashed table food regular table food                                     |
| What kind of liquid does your child drink?  |
| Does your child drink juice? how much how often   |
| What temperature foods and liquids does your child prefer?                                |
| How many times a day does your child eat? How long is it between meals?                   |
| Does your child self-feed? how  |
| Who usually feeds your child?   |
| Which of theses behaviors does your child exhibit during a meal? Crying spitting out food |
| holding food in mouth gagging vomiting getting down from table                            |
| throwing food refusing to eat turning head away clamping mouth shut                       |

#### **Parent/ Guardian Questions**

| What would you, as a parent/guardian like to se through therapy? | e Innovative Therapy to help your child to achieve |
|--|--|
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
| Do you have any further questions or concerns? _                 |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
| Child Name   | Therapy  |
| Parent/ Guardian   | Date   |

Please read and initial each section of the office policy indicating that you have read and agree to comply with each statement.

# Innovative Therapy Group Tyler Speech Improvement Services

401 E. Front Street Suite 123

Office: 903-531-2581

Tyler, TX 75702

Fax: 903-531-2451

innovativetherapygroup@gmail.com

## **Office Policy**



Tyler, Texas

|       | Attendance Policy  | Parent<br>Initials |
|-------|--|--------------------|
| Each  | therapist at Innovative Therapy Group is in private practice and does  |                    |
| not g | et paid for missed appointments. Thank you for understanding and   |                    |
| 1     | eration.   |                    |
|       | All appointments are expected to be kept as scheduled. <b>Sessions must begin and end at the scheduled times.</b> There are no provisions for extending sessions to accommodate late arrival.  |                    |
| 2.    | For children to benefit from the services provided, <b>consistent attendance is essential.</b> Optimal progress occurs when children are seen at the prescribed frequency. This is especially important if your child is seen only once a week or less.  |                    |
| 3.    | <b>NO-SHOW</b> : Your child's appointment is reserved for him/her. We make an effort to prepare for that appointment. It is an "act of courtesy" to call if you will be unable to keep your appointment. Please call as soon as you know you cannot keep the appointment. Two NO –SHOWS in a month will put your child at risk for discharge from therapy or having your child's name at the bottom of the waiting list.   |                    |
| 4.    | Parent participation in the therapy session may be required at the therapist's discretion. If it is necessary for you to leave parents of school aged children may leave the office briefly. Please notify the therapist that you will be away from the office. Be sure we have the following information before you leave.  a. Your cell number and that your are carrying your phone b. Where you will be in case we cannot reach you by phone Please return by 15 minutes before the end of your child's session. Take traffic into consideration before you leave. |                    |
| 5.    | <b>Cancellations:</b> Cancellations must be provided 24 hours prior to the scheduled date except for illness or emergency. All cancelled sessions are to be re-scheduled if possible. After three cancellations in two months you may be removed from the list of standing appointments and will need to secure a new schedule with your therapist.  |                    |
| 6.    | <b>Therapist Cancellations:</b> If a therapist must cancel a session, the client is not expected to make up the session. If the parents request a make-up visit, the therapist will make every effort to do so. Sometimes we will ask you if are willing to come in for a re-scheduled visit due to our absence. It is your choice whether to do so or not.  |                    |
| 7.    | Holidays: Missed visits due to holidays do not require make-up visits.  Vacations: If you are taking a vacation, please notify us ahead of time.   |                    |

Please read and initial each section of the office policy indicating that you have read and agree to comply with each statement.

|              | Waiting Area Policy  | Parent<br>Initials |
|--------------|--|--------------------|
| 8. <b>C</b>  | Children in the waiting room must be attended by an adult at all times. We are not                       |                    |
|              | esponsible for children left unattended in our waiting area. We cannot monitor                           |                    |
| С            | children who are waiting before or after their treatment sessions.                                       |                    |
|              | Please keep children/siblings in the waiting area and out of the therapy rooms, hallway or office space. |                    |
| 10. <b>P</b> | Please do your part to keep noise to a minimum in the waiting area. Excessive noise in                   |                    |
| tl           | he waiting area is a distraction to those in the treatment rooms.  |                    |
| 11. C        | Out of respect for others please DO NOT use your cell phone in the waiting or therapy                    |                    |
|              | ooms. If you need to use your phone you may go into the outside hallway or entry                         |                    |
| a            | rea. Cell phones must be turned off before entering the therapy rooms.                                   |                    |
|              | Payment Policy   |                    |
| 12. <b>A</b> | All co- payments and private payments are to be paid when services are rendered.                         |                    |
| _            | his keeps your overall bill manageable for you.  |                    |
|              | Be aware that even though we are filling with your insurance company/ Medicaid, the                      |                    |
| u            | Iltimate responsibility for payment of services rendered falls upon the parents, should                  |                    |
| tl           | he insurance carrier decline payment for any reason.   |                    |
|              | t is essential that our office be informed immediately of any change in insurance                        |                    |
|              | ncluding transfers from one Medicaid HMO (Amerigroup, UHC- Community, Superior,                          |                    |
|              | nd CSCHN) to another. The new insurance card must be provided to prevent denials of                      |                    |
|              | laims. Failure to inform the office may result in denial of claim in which case the                      |                    |
|              | arent/caregiver is responsible for payment.  |                    |
|              | lease discuss any concerns you may have over payments of visits with us. Many issues                     |                    |
| ca           | an be easily resolved. We will make every effort to assist you.  |                    |
|              | Cost of Materials  |                    |
| 16. N        | Most materials used for treatment are provided at no cost to the patient. However,                       |                    |
|              | here are some therapy tools which must be purchased by the parents. These tools are old at cost.         |                    |

| Speech- Language<br>Pathologist | Occupational<br>Therapist | Occupational Therapy Assistant | Physical<br>Therapist |
|---------------------------------|---------------------------|--------------------------------|-----------------------|
| Andrea Nash                     | Elizabeth Olivier         | Michal Kimball                 | Tammy Rhyne           |
| Kathleen George                 | LeAnn Cargile             | Tracey Daniels                 |                       |
| Kelsey Dominy                   | Rivkah Cohen              |                                |                       |
| Michele Shieldes                |                           |                                |                       |
| Morgan Beckmon                  |                           |                                |                       |
| Suzanne Krause                  |                           |                                |                       |
| Zalyndia Powell                 |                           |                                |                       |

| I have read, understand and agree to abide by t | his office policy |
|---|-------------------|
|   |                   |
| Parent  | Date              |

## INNOVATIVE THERAPY GROUP TYLER SPEECH IMPROVEMENT SERVICES

401 E. Front, Suite 123Tyler, TX 75702

Fax: 903-531-2451 Tel: 903-531-2581 innovativetherapygroup@gmail.com

## **Authorization for Use and Disclosure of Protected Health Information**

Patient Information (please print):

| This notice describes how medical information about your child may be used and disclosed and how you can get access to this information. Please review it carefully.                  |  |  |
|---|--|--|
| I, authorize the following provider(s) to use and/or disclose educational and/or protected health information (PHI) regarding my child.   |  |  |
| Childs Name:  | Date of Birth:   |  |
| Other names used by child:  | Program Name:  |  |
| Address:  | Phone:   |  |
| To disclose information and records regarding my child treatment, medical and/or behavioral health condition to the following professional person/ agency, physician and/or facility. |  |  |
| Information to be released or exchanged included:   | Name and address of health care provider authorization to: |  |
| ☐ History and physical  | ☐ Send/ disclose protected health information PHI          |  |
| ☐ Discharge and summary   | ☐ Send/ disclosed educational information                  |  |
| ☐ Behavioral health treatment records   | ☐ Other  |  |
| ☐ Physical health treatment records   |  |  |
| The authorization purpose (s) for this release are:   | Name and address of program authorized to:                 |  |
| ☐ Diagnosis and treatment   | ☐ Receive/ use protected health information PHI            |  |
| ☐ Coordination of care  | ☐ Innovative Therapy Group                                 |  |
|   | 401 E. Front Street Suite 123                              |  |
|   | Tyler, TX 75702  |  |
| Insurance payment purposes  | □ Other  |  |
| □ Other   | ·  |  |

I understand that my health and behavioral health records are protected from disclosure under Federal and /or state law. I may revoke this authorization. This authorization is valid until I revoke it or 60 days after I have completed treatment, whichever is sooner. Once I revoke this authorization, no information can be released except as authorized or allowed by law. File copy is considered equivalent to the original.

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otherwise permitted by such regulations.

## Purpose for Disclosure Speech- Language Pathologist , Occupational Therapist, Physical Therapist ☐ Therapy Services

#### I understand that:

- 1. This Authorization is voluntary and I may refuse to sign this authorization without affecting my care or the payment for my care.
- 2. I have the right to request a copy of this form after I sign it as well as inspect or copy any information to be used and/or disclosed under this authorization (If allowed by state and federal law. See 45 CFR 164.524).
- 3. I may revoke this authorization at any time by notifying Innovative Therapy Group in writing as set forth in the notice of Privacy Practices. However, it will not affect any actions taken before the revocation was received or actions taken in reliance thereon, or if the authorization was obtained as a condition of obtaining insurance coverage and other applicable law provides the insurer with the right to contest a claim under the policy.
- 4. Innovative Therapy Group agrees to maintain the confidentiality of my protected health information; however, if the person or organization authorized to receive the information is not a health plan, health care clearinghouse or health care provider, federal law (HIPPA) requires me to be advised that information used or disclosed pursuant to this authorization may be subject to re-disclosure and may no longer be protected by HIPPA rules.

I consent to the use/disclosure of the above information. I understand that the use of this information for any reason other than the expressed stated above is prohibited. This consent is subject to revocation at any time, expect to the extent that action has been taken based on information that has already been disclosed.

| Patient name:   | Date:   |  |
|---|---|--|
| Signature of Parent or Legal Representative  Printed Name of Patients Representative            | Relationship to patient  Parent/ Guardian  Court appointed Guardian  Power of Attorney    |  |
| Timed Italic of Fatients Representative   | □ Other   |  |
|   |   |  |
| Notice of clients' refusal to release in  | nformation: ***Only sign below for refusa   |  |
| I have reviewed the above release of information behavioral health information to providers and | on form and refuse to authorize release of health and /or physical health providers.      |  |
| Patient name:   | Date:   |  |
| Signature of Parent or Legal Representative   | Relationship to patient ☐ Parent/ Guardian ☐ Court appointed Guardian ☐ Power of Attorney |  |
| Printed Name of Patients Representative   | ☐ Other   |  |

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Tyler, Texas

#### **Notice of Privacy Practices**

You have the right to request that we communicate with you privately about your medical care by alternative means or alternative locations that the contact information of the person who pay your health insurance. Please provide us with your private contact information that you would like us to use. Innovative Therapy group will then take reasonable steps to accommodate this request.

#### Changes to the terms of this notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request in our office.

## **Acknowledgment of receipt of Notice of Privacy Practices**

| l,   | , acknowledge that I have received a copy of        |           |
|--|---|-----------|
| Innovative Therapy Group's ("provider") Notice of Pr     | Privacy practices which summarized the ways my      |           |
| child's health information may be used and disclosed     | ed by provider and states my rights with respect to |           |
| my protected health information (PHI). I understand      | d that provider has the right to revise these       |           |
| information practices and to amend the Notice of Pr      | rivacy Practices. I have been informed that in the  |           |
| event provider changes it's Notice of Privacy Practice   |   |           |
| location and that I may obtain a current Notice of Pri   |   |           |
| administrative office. I understand that I do not need   |   |           |
| understand that any disclosure of information carries    |   |           |
| re-disclosure and the information may not be protect     |   |           |
| questions about disclosure of my child's health insur-   |   |           |
| or privacy contact, as listed in the Notice of Privacy P | Practices.  |           |
| Request for Confider                                     | ntial Communication                                 |           |
| I request that Innovative Therapy Group communication    | ates with me confidentially contact me about my     |           |
| child medical care (please select one listed below):     |   | <b>/:</b> |
| Email to contact me confidentially:                      |   | _         |
|  |   |           |
| Phone number:  | Best time to call:                                  | -         |
|  |   | _         |
| Signature  | Date  |           |
| Relation to patient                                      | Date  | -         |

This notice is current and effective as of 5-18-2018

## Acknowledgment parent has received our HIPPA Privacy Notice

| Innovative Therapy Group is required by law to keep information may include.  | your child's health information safe. This |  |
|---|--|--|
| ❖ Notes from doctor, teacher, or other health care p  | provider                                   |  |
| ❖ Medical History   |  |  |
| ❖ Treatment Notes   |  |  |
| ❖ Insurance Information   |  |  |
| We are required by law to give you a copy of our priving information may be used and shared. It also tells you information. |  |  |
| By signing this page, you are saying that you have been given a copy of our privacy notice.                                 |  |  |
| Patients' Name  | Date                                       |  |
| Parent/ Guardian  | Relation to patient                        |  |
|   |  |  |

# S.C Krause & Associates, LLC INNOVATIVE THERAPY GROUP TYLER SPEECH IMPROVEMENT SERVICES

401 E. Front, Suite 123 Tyler, TX 75702

Fax: 903-531-2451 Tel: 903-531-2581 innovativetherapygroup@gmail.com

## Patient Authorization---Insurance---

#### Please initial and sign/date

| ~ *  |  |
|--|--|
| Definition: "I", "me", and "my" means the patient/guare Improvement Services and Innovative Therapy Group  | dian. "Clinic" means Tyler Speech  |
| I certify that the information I gave in applyin correct. I irrevocably assign and transfer to the clinic all the clinic's services for the payment of services rendere comply with all pre-certification requirements and that insurance co-payments and deductibles. | Medicaid/insurance benefits covering d. I understand it is my responsibility to  |
| I understand that insurance coverage is not a gam ultimately responsible for payment for services rend Clinic's payment policy.  | guarantee of payment and I agree that I<br>lered at the clinic. I will honor the |
| I understand that the office must be informed including transfers from one Medicaid HMO (Amerigrous (Superior, Molina) to another. The new insurance card notations. Failure to inform the office may result in denial coarent/guardian is responsible for payment.    | up, UHC- Community, Superior) or CHIP nust be provided to prevent denials of     |
| Signature Parent/Guardian  | Relationship   |
| Child name   | Date   |

## <u>Notice of Privacy Practices</u> <u>Protected Health Information (PHI)/ HIPPA Privacy Notice</u>

# S.C Krause & Associates, LLC INNOVATIVE THERAPY GROUP TYLER SPEECH IMPROVEMENT SERVICES

Office: 903-531-2581

Fax: 903-531-2451

innovativetherapygroup@gmail.com

#### Your Information-- Your Rights-- Our Responsibilities

Patients have the right to access a copy of their PHI maintained in a designated record set (medical records, billing records, and any other PHI that is used to make decisions about individuals) for as long as the organization maintains the information.

This notice describes how medical information about you may be used and disclosed and how you can access to this information. *Please review it carefully*.

#### **Know your rights**

#### You have the right to:

- Get a copy of your paper or electronic medical records
- Correct your paper or electronic medical record
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we have shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

#### Make choices

#### You have some choices in the way that we use and share information as we:

- Tell family and friends about your condition
- Provide disaster relief
- Provide mental health care
- Market our services and sell your information
- Raise funds

#### Understand how we use and share information about you

#### We may use and share your information as we:

- Treat you
- Run our organization
- Bill for your services
- Help with public health and safety issues
- Conduct research
- Comply with the law

## <u>Notice of Privacy Practices</u> <u>Protected Health Information (PHI)/ HIPPA Privacy Notice</u>

- Work with a medical examiner or funeral director.
- Address workers' compensation, law enforcement, and other government request
- Respond to lawsuits and legal actions

#### **Know your rights**

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

#### • Get an electronic or paper copy of your medical record

You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.

We will provide a copy or a summary of your health information, usually within 30 days of your request, or in this case of written request made by you for your electronic health record, usually within 15 days of your request. We may charge a reasonable, cost-based fee.

#### Ask us to correct your medical record

You can ask us to correct health information about you that you think is incorrect or incomplete. Ask us how to do this. We may say "no" to your request, but we will tell you why in writing within 60 days.

#### Request confidential communication

You can ask us to contact you in a specific way (for example, homes or office phone) or to send mail to a different address. We will say "yes" to all reasonable requests.

#### Ask us to limit what we use or share

You can ask us not to use or share certain health information for treatment, payment, or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.

If you pay for a service or health care item out-of pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

#### Get a list of those with whom we have shared information.

You can ask for a list (accounting) of the times we have shared your health information for six years prior to the date you ask, who we shared it with, and why.

We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We will provide one accounting a year for free but will charge a reasonable, cost—based fee if you ask for another one within 12 months.

# Notice of Privacy Practices Protected Health Information (PHI)/ HIPPA Privacy Notice

#### • Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

#### • Choose someone to act on your behalf

If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information. We will make sure the person has this authority and can act for you before we take any action.

#### File a complaint if you feel your rights have been violated

If you feel we have violated your rights, you can file a complaint by contacting us using the information on the first page of this Notice of Privacy Practices – Protected Health Information (PHI). You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Ave, SW, Washington, D.C. 20201, calling 877-696-6775 or visiting www. hhs.gov/ocr/privacy/hipaa/complaints/ We will never retaliate against you for filing a complaint.

#### Make choices

For certain health information, you can make choices about what we share.

 If you have a clear preference for how we share your information in the situations described below, talk to us.

Tell us what you want us to do, and we will follow your instructions. In these cases, you have both the right and the choice to tell us whether to:

- Share information with your family, close friends, or others involved in your care
- Share information in a disaster relief situation
- If you are not able to tell us your preference (for example, if you are unconscious), we may go ahead and share your information if we believe it is in your best interest.

We may also share your information when needed to lessen a serious and imminent threat to health or safety.

- We will never share your information for the following purposes unless you give us written permission:
  - Marketing purposes
  - Sale of your information
  - Most sharing of psychotherapy notes

Please note that although we may contact you for fundraising purposes, you can instruct us to remove you from our fundraising mailing list at any time.

## <u>Notice of Privacy Practices</u> <u>Protected Health Information (PHI)/ HIPPA Privacy Notice</u>

#### Understand how we use and share information about you

We typically use or share your health information in the following ways:

#### To treat you

We can use your health information and share it with other professionals who are treating you. *Example: A doctor treating you for an injury asks us about your overall health condition.* 

#### To run our organization

We can use and share your health information to run our practice, improve your care, and contact you when necessary. *Example: We use health information about you to manage your treatment and services.* 

#### • To bill for your services

We can use and share your health information to bill and get payment from health plans or other entities. *Example:* We give information about to your health insurance plan so it will pay for your services.

#### How else can we use or share your health information?

We are allowed or required to share your information in other ways- usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. To learn more, visit: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

#### • To help with public health and safety issues

We can share health information about you for the following reasons:

- To prevent the spread of disease
- To help with product recalls
- To report adverse reactions to medications
- To report suspected abuse, neglect, or domestic violence
- To prevent or reduce a serious threat to any person's health or safety

#### For research

We can use or share your information for health research.

#### · To comply with the law

We will share information about you if state or federal laws require it. This may include the Department of Health and Human Services to demonstrate our compliance with federal privacy law.

## <u>Notice of Privacy Practices</u> <u>Protected Health Information (PHI)/ HIPPA Privacy Notice</u>

#### To work with a medical examiner or funeral director.

We can share a deceased individual's health information with a corner, medical examiner, or funeral director.

#### To address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

#### To respond to lawsuits and legal actions

We can share your health information in response to a court or administration order, or in response to a subpoena.

#### **Our Responsibilities**

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information.
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

# Gogle Maps 401 E Front St

